TakamApp from Takama and ServiceNow

TakamApp, from Takama and ServiceNow, is a powerful and simple solution that provides a 360-degree view of IT costs, enabling cost optimization and distribution.

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Lack of transparency in IT spend can be a major challenge for organizations, hindering their ability to understand and benchmark internal and external spend, trends, and the value of their offerings.

Designed for CFOs and CIOs, TakamApp offers customized views and in-depth analysis of IT spending. With its ability to visualize data and optimize technology ecosystems, it empowers organizations to govern and accelerate digitalization.

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TakamApp from ServiceNow and Takama makes it possible to:

Visualize

Customize your visualization of your cost structure

Optimize

Optimize your technology ecosystem

Govern

Align to the key, strategic business goals

Visualize your cost structure

Gain cost transparency

Enable a clear, 360-degree view into the costs across the organization.

Enable showback or cross charging

Calculate the distribution of IT Costs to customers based on their usage.

Track cost trends and benchmarks

Understand and visualize the trends of your IT costs over a customized period.

Optimize technology ecosystem

Improve the quality of data Standardize processes and establish best practices based on the transparent cost model.
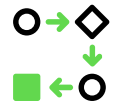
Enhance team efficiency Properly determine KPIs and refocusing of teams on those key objectives.

Optimize the internal & external costs Benchmark and adjust the internal and external costs within your organization.

Govern the digitalization

Accelerate digitalization

Develop and expand your product portfolio.

Plan budgets

Leverage the dashboard and customized views to better plan for future periods.

Align to key strategic goals

Improved utilization and alignment of human and financial resources across the organization.

Case study:
SFS – Inventing success together

The opportunity

SFS is a worldwide leading supplier of application-critical precision components and assemblies, mechanical fastening systems, quality tools and logistics solutions.

SFS's existing IT cost rate calculation was done in a custom developed Access DB. It was time consuming, error prone, and with lacked transparency for internal customers, top Management and Financial Stakeholders.

The solution

Now, SFS uses TakamApp for an easier, more secure way to calculate the Service Costs and define transfer costs to all Business Unit.

The stakeholders get quarterly updates on the cost of Services and its distribution to internal Customer. It allows to better plan and manage all expenditures and investments.

Outcomes

✓ Breakdown and Cost details for each charged IT Service

✓ Reports for cost-analysis and -optimization

✓ Overview of budgeted and actual costs

✓ Simplified cost allocation

✓ Improved budgeting process

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Thank you

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